



FACETS  
OF ST. TAMMANY  
PLUMBING | APPLIANCES | OUTDOOR KITCHENS

To our Valued Customers,

**WE ARE OPEN FOR BUSINESS**, but due to the developing COVID-19 situation, we must take action beyond the steps outlined in the previous letter to ensure the safety of our customers and our teammates. We understand that these steps are outside of our normal business relationship, but we ask for your patience and flexibility during this time.

**What you can expect for the immediate future:**

- **All deliveries will continue as normal.** While we are taking additional precautions and cleaning measures to limit exposure, we remain committed to having material on your jobsite when you need it.
- **Our Sales Counter will now be CALL IN ONLY.** No one but employees may enter the building. Please text, email, fax, or call your order in before you get here. Orders, questions, or pictures for parts identification can be texted to a shared inbox at 985-892-8342. You can even place orders online (ask Ryan for details)! Let us know you're coming, and we will do our absolute best to have your order boxed and ready to go when you arrive. Orders will be staged and labeled outside the rear roll-up door. Call us from the back parking lot, and we'll bring the boxes to your vehicle. **A teammate cell phone/email is included on page 2.**
- **Our FACETS Showroom Team is working.** While we cannot currently allow anyone in the building, we can assist with selections via phone, internet/email, or video chat. Please call ahead if you need to pick up items you ordered from the showroom. Your items will be in will call. Call when you arrive, and we'll bring your boxes to your vehicle.
- **We will only accept payments for “cash sale” orders via CREDIT CARD over the phone.** Any “COD” will call orders will need to be paid at the time the order is placed. Our customers with commercial credit accounts may continue to make payments online, by mail-in check, or by credit card over the phone.
- **We will remain closed on Saturdays.** Please call ahead to have anything you may need on Saturday staged outside or delivered Friday afternoon.

We will continue to put the best interests of our customers and teammates first as we all deal with this situation. Our goal is to minimize person-to-person contact and help prevent the spread of this virus, while at the same time providing you with the necessary materials to keep your business operational. We hope to return to business as usual in the next few weeks, but we understand this is a fluid situation that requires all of us to be flexible. We appreciate your patience and understanding during this time of crisis.

Please feel free to reach out to me directly if you have any additional questions / concerns.

Thank You,  
Ryan Arnold  
985-966-9271

Office (985)892-8342  
Fax (985)892-8343



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<b>Trade Sales/Support (985) 892-8342</b>			
Ryan	Arnold	985-966-9271	<a href="mailto:ryan.arnold@tammanysupply.com">ryan.arnold@tammanysupply.com</a>
Ed	Lepp	318-348-0350	<a href="mailto:ed.lepp@tammanysupply.com">ed.lepp@tammanysupply.com</a>
Al	Silva	504-578-4053	<a href="mailto:al.silva@tammanysupply.com">al.silva@tammanysupply.com</a>
Nancy	Rainey	985-892-8342	<a href="mailto:nancy.rainey@tammanysupply.com">nancy.rainey@tammanysupply.com</a>
Darrell	Jenkins	985-302-6860	<a href="mailto:darrell.jenkins@tammanysupply.com">darrell.jenkins@tammanysupply.com</a>
Cody	Dennison	985-718-7424	<a href="mailto:cody.dennison@tammanysupply.com">cody.dennison@tammanysupply.com</a>
<b>Showroom (985) 400-5580</b>			
Sean	Leblanc	985-377-2442	<a href="mailto:sean.leblanc@facetshome.com">sean.leblanc@facetshome.com</a>
Joe	Yarbrough	985-630-0303	<a href="mailto:joe.yarbrough@facetshome.com">joe.yarbrough@facetshome.com</a>
Laura	Laskie	702-271-3595	<a href="mailto:laura.laskie@facetshome.com">laura.laskie@facetshome.com</a>
<b>Deliveries and Will-Call Pick up (985) 892-8342</b>			
Sammy	Ethridge	504-628-8762	<a href="mailto:sammy.ethridge@tammanysupply.com">sammy.ethridge@tammanysupply.com</a>
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